

**From:** U.S. Citizenship and Immigration Services <uscis@public.govdelivery.com>

**Sent:** Wednesday, November 8, 2023 2:24 PM

**To:**

**Subject:** Invitation: Help Shape the USCIS Online Account Experience

We want to hear from employment-based petitioners, legal representatives, and paralegals to gather feedback on the USCIS online account experience.

## **Who can participate**

To participate, you must be:

- At least 18 years old;
- An attorney, accredited representative, or paralegal; or
- An employer, HR representative, in-house attorney, or an authorized signatory or in a company or corporate position which is authorized to file employment-based petitions with USCIS; and
- Preparing to file, or have filed within the last 12 months, at least one of the following forms:
  - Form I-129, Petition for a Nonimmigrant Worker; or
  - H-1B Cap Registration.

Participation is voluntary and will not affect the outcome of any pending case you or your organization may have. We will not request any case-specific information as part of this study. However, we will request limited personally identifiable information (PII) for administration of this project. This may include name and email address.

## **How to participate**

Please send an email to [myuscisfeedback@uscis.dhs.gov](mailto:myuscisfeedback@uscis.dhs.gov) with a subject line of “USCIS Online Account Experience” indicating that you are willing to participate.

We will select participants who meet the criteria listed above for a one-hour virtual session in which we will ask for feedback on proposed designs for the online account experience for employment-based petitioners, legal representatives, and paralegals. We ask that you join the session via Microsoft Teams on your computer. Our conversation will be recorded, with your permission, but will not be shared outside of our team.

**We will be accepting responses for this recruitment through Nov. 28, 2023.**

If you have any questions, please email [myuscisfeedback@uscis.dhs.gov](mailto:myuscisfeedback@uscis.dhs.gov).

We look forward to hearing from you!

Please do not reply to this message. See our [Contact Us](#) page for phone numbers and e-mail addresses.

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Need Help? [Ask Emma](#) > 

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