

Office of Foreign Labor Certification

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Select an Option



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[Click Here](#)

E-Mail Updates

Type your e-mail address into the box then click on "Subscribe" to receive OFLC updates.

Announcements

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November 3, 2014.

iCERT Password Reactivation Reminder

As of September 30, iCERT users began receiving notifications from OFLC.Portal@dol.gov of passwords set to expire. Accounts that were not updated with a new password within fifteen days of receiving that notification were deactivated.

If your account has been deactivated and you wish to reactivate it, you will need to provide your secret question and answer pair via the iCERT portal. If you have forgotten your secret question and answer pair, please contact the iCERT Portal Help Desk to request a temporary password.

Those users that request a new, temporary password from an e-mail address other than the one associated with their iCERT account will not be able to update the account's password due to incompatibility of the temporary password with the registered e-mail address.

As stated in FAQ #11 of iCERT Frequently Asked Questions, Round 1, in order to change the e-mail address associated with an iCERT account, users must contact the iCERT Portal Help Desk with following information on the account holder's business letterhead:

1. Action to be taken on the account
2. Reason for the account change
3. Account username
4. Full name of the original contact person on the account (if different from the requestor)
5. Full name of the new contact person on the account (if applicable)
6. Name of the business
7. Current business phone number to contact

For more detailed instructions, please see the [iCERT Quick Start Guide for Enhanced Account Management](#) and contact OFLC.Portal@dol.gov if you have problems. Please note that due to a high volume of requests, the iCert helpdesk is experiencing delays with processing requests to reset account passwords.

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October 23, 2014.

As of October 27, 2014, the Atlanta National Processing Center has changed its process and will no longer automatically forward to BALCA all PERM case Requests for Reconsideration where the original case decision was upheld. Rather, a Notice of Decision will be issued when the case is upheld, and the employer must affirmatively request review before BALCA no later than 30 calendar days after the date the Notice of Decision is issued. [FAQs now reflect this change in process.](#)

OCT

October 23, 2014.

The Office of Foreign Labor Certification has posted updated program factsheets containing the Quarter 4 FY 2014