

NOTICE: Due to the lapse in federal funding, this website will not be actively managed. This website was last updated on September 30, 2025 and will not be updated until after funding is enacted. As such, information on this website may not be up to date. Transactions submitted via this website might not be processed and we will not be able to respond to inquiries until after appropriations are enacted. While E-Verify is unavailable, employers cannot access their E-Verify accounts. For more information, please see [What's New](#) for employers.

E-Verify is Temporarily Unavailable

Release Date: October 1, 2025

E-Verify is not available due to a lapse in Department of Homeland Security appropriations and due to a lapse in statutory authority for the E-Verify program. While E-Verify is unavailable, employers cannot access their E-Verify accounts or:

- Enroll in E-Verify;
- Create E-Verify cases;
- View or take action on any case;
- Add, delete, or edit any user account;
- Reset passwords;
- Edit company information;
- Terminate accounts; or
- Run reports or view any account information.

Customer Support

E-Verify customer support and related services are also closed. As a result:

- We cannot answer your calls or respond to your emails;
- Employees **cannot resolve E-Verify mismatches (Tentative Nonconfirmations or TNCs)**;
- E-Verify webinars and training sessions are cancelled; and

Self Check and myE-Verify will not be available.

New Temporary Policies

We understand that E-Verify's unavailability may affect employer operations. We hope these policies will minimize the burden on both employers and employees:

- We are suspending the **"three-day rule"** for creating E-Verify cases for cases affected by the unavailability of E-Verify. We will provide additional guidance for this deadline when we reopen. This **does not** affect [Form I-9, Employment Eligibility Verification](#), requirements. Employers must still complete Form I-9 no later than the third business day after an employee starts work for pay and comply with all other Form I-9 requirements. Employers will also need to work with employees to complete a paper version of Form I-9 no later than the third business day an employee starts work for pay for any employee whose E-Verify+ cases were "Pending Employee Response" or "Ready for Review" in the E-Verify system.
- Employers using an alternative procedure authorized by DHS to perform a remote examination of employee Form I-9 documents may continue to do so if they remain enrolled in good standing in E-Verify during the lapse in DHS appropriations.
- We will extend the time during which employees may **resolve mismatches**. The number of days E-Verify is not available will not count against the number of days employees have to begin resolving their mismatches. We will provide additional guidance for these deadlines when we reopen. Employees with a Social Security Administration mismatch must wait until E-Verify resumes operations to visit an SSA office and resolve their mismatch.

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- For federal contractors covered by the **E-Verify federal contractor rule**, please contact your contracting officer, if necessary, to inquire about extending [federal contractor deadlines](#).
- Employers may **not** take any adverse action against an employee because the E-Verify case is in an **interim case status**, including while the employee's case is in an extended interim case status due to the unavailability of E-Verify.

Note: We have given additional information related to Webservice developers directly to those contacts.

Resources

For more information, visit our [Resources](#) page and read the [E-Verify User Manual](#).

We apologize for any inconvenience and look forward to serving you when we resume operations.

Keywords

[E-Verify](#)

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