

From: U.S. Citizenship and Immigration Services <uscis@public.govdelivery.com>

Sent: Wednesday, July 28, 2021 11:59 AM

To:

Subject: Rescheduling Biometric Services Appointments



Rescheduling Biometric Services Appointments

We have closed the Biometrics Processing Unit (BPU) in Alexandria, VA and no longer accept written requests to reschedule biometric services appointments at application support centers. You must now call the USCIS Contact Center to reschedule a biometric services appointment. This change reduces paperwork and helps us track requests more efficiently.

How to Reschedule a Biometric Services Appointment

You must call the USCIS Contact Center at 800-375-5283 (TTY 800-767-1833) before the date and time of your original appointment and establish good cause for rescheduling. If you fail to call before your scheduled appointment or fail to establish good cause, USCIS may not reschedule the appointment. If you fail to appear for your originally scheduled biometric services appointment and the appointment is

not rescheduled, we will consider the related application, petition, or request abandoned and, as a result, we may deny it.

For more information, please visit the [Preparing for Your Biometric Services Appointment](#) webpage.

For more information on USCIS and its programs, please visit uscis.gov or follow us on [Twitter](#), [Instagram](#), [YouTube](#), [Facebook](#) and [LinkedIn](#).

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