



## Email Outage November 6 - 7, 2011

Department of Homeland Security (DHS) Headquarters, which includes the Office of the Citizenship and Immigration Services Ombudsman, experienced an incoming e-mail delivery outage from external sources Sunday, November 6, from 7 p.m. Eastern Time until Monday, November 7, at 8:30 p.m. Eastern Time. E-mail sent from outside DHS was not received.

Senders did not receive an indication that their e-mail was not delivered and their e-mail cannot be recovered and delivered. If you sent an e-mail to our office during the outage period, please re-send it.

The issue has been resolved and e-mail is fully operational at this time. We apologize for any inconvenience this may have caused.

Please contact the Ombudsman's Office at (202) 357-8103 or via e-mail at [cisombudsman@dhs.gov](mailto:cisombudsman@dhs.gov) with questions or concerns.

This page was last reviewed / modified on November 16, 2011.