

# CALIFORNIA SERVICE CENTER



U.S. Citizenship  
and Immigration  
Services

## Quarterly Stakeholders Newsletter

### CSC Open House

"CSC really welcomed stakeholders and it showed throughout the program. I participated in two breakout sessions, and clearly presenters were serious, professional and courteous. I just want to thank and congratulate you and your colleagues, and the leadership, for putting together a big event in such a well-organized manner."

- Attending stakeholder

On June 11, 2014, the California Service Center (CSC) hosted an all-day general stakeholder Open House. More than 140 stakeholders attended from the public and private sectors - from universities, business and trade companies, law offices, healthcare organizations, and non-profit agencies. Attendees came from as far away as New York, New Jersey, Washington, D.C., Virginia, Minnesota, Illinois, Texas, Arizona, Nevada, Utah, Colorado, Oregon, Washington, Hawaii, all areas of California and even from India.



Stakeholders asking the Employment panel questions at the open house.

This successful engagement included a meet-and-greet with leadership, tours, and employment, family- and student-based presentations. It also provided several opportunities to address customer questions. Stakeholders were able to meet the "real people" at CSC and get a better idea of CSC's public service commitment. CSC was able to engage with stakeholders and listen to their issues and concerns. CSC will host an Open House yearly.

### **CSC Open House Presentations**

As promised, the open house roundtable session presentations are now posted online. Please see:

<http://www.uscis.gov/outreach/notes-previous-engagements/california-service-center-open-house>

These are the presentations, which include best practices and tips:

[ELIS I-539 Filing Tips Presentation](#)

[Lifecycle of an I-130 Presentation](#)

[Employment Branch Overview Presentation](#)

[765-539 Filing Tips Presentation](#)

[I-130 HR Presentation](#)



Welcome! My name is Lila, the Community Relations Officer at CSC. It was a privilege to meet many of you at our Open House. Thank you for making the time to engage with us. For those who didn't have the opportunity to join us, you will have the opportunity in the near future. Everyone, please stay tuned for our future engagements.

CSC is committed to building strong customer relations. Since regular communication is very important, we have created the CSC Stakeholders Newsletter (published quarterly), a virtual way to connect with our stakeholders. Please email me your suggestions for areas of best practices and tips for our future Newsletters at [CSC-CEO@uscis.dhs.gov](mailto:CSC-CEO@uscis.dhs.gov).

**Military or U.S. Government Filers**

To help USCIS identify filings based on military or government orders, petitioners should clearly mark the top of Form I-751 with the notation "ACTIVE MILITARY" or "GOVERNMENT ORDERS" and submit a copy of their current military or government orders.

**I-751 Legislative Reminder**

When the conditional permanent resident (CPR) or the U.S. citizen/lawful permanent resident spouse is on active duty abroad in the U.S. Armed Forces, INA 216(g) tolls the 90-day period to file Form I-751 to remove the conditions on the CPR's status. The CPR and the U.S. citizen/permanent resident spouse still have the option of filing Form I-751 during the 90-day filing period.

**Explanation Required for Untimely Filed I-751 Petitions**

According to INA section 216(d)(2)(A), a Conditional Permanent Resident (CPR) must submit a jointly filed Form I-751 within the 90-day period before the second anniversary of the date the CPR obtained lawful admission for permanent residence. INA section 216(d)(2)(B) permits U.S. Citizenship and Immigration Services (USCIS) to accept late filings of joint I-751s, if the CPR establishes that failure to file timely was for good cause and extenuating circumstances.

*Save the Date*

**CSC-VSC Engagement**

**September 2014**

CSC and the Vermont Service Center (VSC) will host a cross-service center engagement. We will email an invitation with an agenda. In the meantime, please email topic suggestions to

[CSC-CEO@uscis.dhs.gov](mailto:CSC-CEO@uscis.dhs.gov)

**LEADERSHIP  
SPOTLIGHT**

**CSC Deputy Director Donna Campagnolo**

On January 27, 2013, Donna Campagnolo was selected as the Deputy Director of the California Service Center (CSC). Ms. Campagnolo previously served as the Deputy Associate Director for the Field Operations Directorate in Washington, D.C. In this role, she managed 4,700 government employees and 1,600 contractors at more than 100 facilities. In 1998, Ms. Campagnolo began her career with the Immigration and Naturalization Service at the CSC. In 1999, she relocated to the National Records Center in Lee's Summit, Missouri where she developed records policy and training, and worked with the Verification program.



In 2004, Ms. Campagnolo transferred to the National Benefits Center where she led teams in the areas of customer service, data analysis, quality assurance, and adjudications. In 2011, she was appointed to Branch Chief within the Field Operations Directorate. While in this role, she led teams in the areas of domestically filed international adoptions, customer service, records, special immigrant juvenile cases, and parole issues. Ms. Campagnolo has a Master's degree in Management and a Bachelor's degree in Business Administration from Baker University in Baldwin City, Kansas.